

Appendix 3 - 2021/22 Q4

ADULT SOCIAL CARE AND PUBLIC HEALTH

Cabinet Member: Councillor Karl Love

Portfolio Responsibilities:

- Adult Social Care
 - Community Care
 - Residential Care
 - Nursing Care
 - Homecare
 - Day Care
 - Direct Payments
 - Supported Living
 - Learning Disability homes
 - Respite Care
 - Resettlement
 - Safeguarding
 - Social Workers
- Public Health
 - Family Working
 - Healthy Lifestyles
 - Domestic Abuse
 - Early Help Services
 - Obesity
 - Social Health
 - Substance Misuse
 - 0-19 Services

Service Updates - Key Aspirations and Ongoing Business

The focus on improving mental health and wellbeing is incorporated into all activities across Adult Social Care, as is the assessment of how strategies, commissioning decisions and directly provided services support this across the department. Delivery of this aspiration has been incorporated into the early help living well service offer moving forward and will enable a greater focus on mental wellbeing in our local communities.

The planning work for the review of the IW Independent Living Strategy has commenced and is on schedule to be completed by end of January 2023 having been delayed as a result of the pandemic.

The review and refresh of the Careers Strategy continues to progress with community engagement activities presently in the planning stages. The support available for informal carers has been recommissioned and includes a requirement for the provider, Cares IW to ensure that they are actively promoting assessments for carers. Quarterly reporting is in place to evidence the number of carers receiving support.

Integration continues to be a key workstream within the department with activities being aligned with health partners where possible and where there is clear evidence that this benefits Island residents.

The Better Care Fund for 2022-23 is in development to align the delivery of integrated community commissioning arrangements. In April, the ICP will consider a proposal to create a Joint Commissioning Board to ensure that operational arrangements are in place to increase benefits of jointly commissioned services and to reduce the impact of unintended consequence.

The full review of the Regaining Independence Service is underway with a focus on greater levels of rehabilitation and reablement services being provided in peoples own homes, though the work has been delayed as a result of the need to reallocate resources to support with the pandemic response and increase vaccination rollout.

The review of the contract with Mountbatten was completed on schedule and reported to Cabinet for consideration in January.

Review of the IW Market position was delayed as a result of the pandemic as provider engagement is challenging when care homes and home care providers are experiencing workforce pressure and increased demands. However, work recommenced in April 2022 as planned.

Work continues with the Safeguarding Adults Board to promote 'Making Safeguarding Personal' and ensure that there is a high quality and consistent approach. An independent review of current safeguarding thresholds is being commissioned and delivery is on target for June 2022.

The Public Health team are working closely with Maternity Services and the Stop Smoking Service to ensure joined up smoking cessation support for pregnant women and their families. Work has also started with Energise Me and adult social care to create an approach to improve physical activity in care homes and in people who are receiving care support at home. Public Health will be working with the Island's Falls Lead to develop an approach to support those who are risk of falling, or have fallen, to become more physically active, including strength and balance related activity.

Additional funding from the Office for Health Improvement and Disparities (OHID) is enabling focused commissioning to support people with complex needs regarding substance misuse, involvement with the criminal justice system, housing, health, and employment. These plans have been developed during Q4 and from April 2022 they will be submitted for the funding to be drawn down.

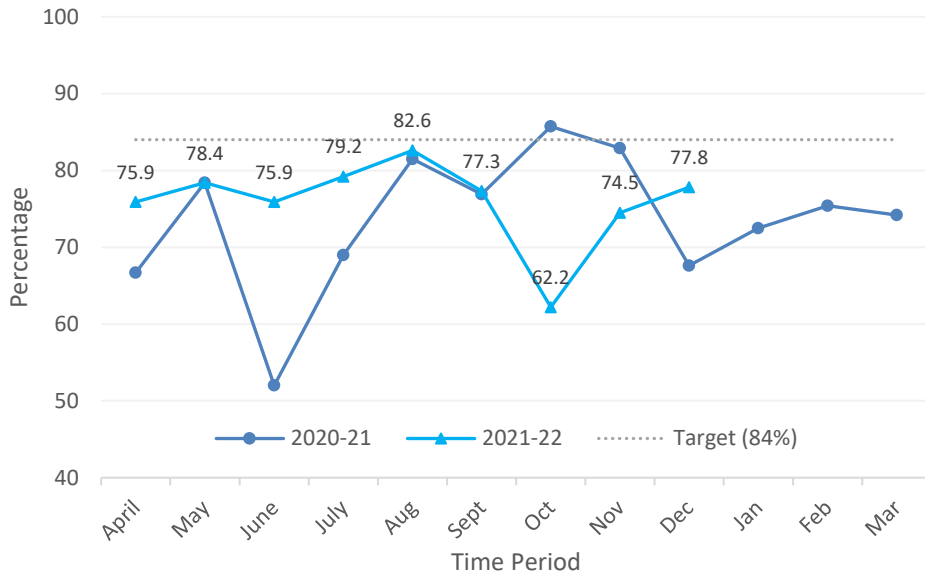
An additional grant for weight management was used for Q4 to commission Man v Fat who created a football league for men on the Island. This saw excellent results not only in terms of weight loss but also the men who attended created new friendships, reported improved self-esteem and mental wellbeing.

A sexual health needs assessment is underway to inform further service redesign where required to meet local needs, including LGBTQ+ and inclusion groups. A Prior Information Notice has been drafted in respect of requirements for 2023-24 and is on track to be published in Q1.

The team continues to focus on Living with Covid and protecting the Island population from infectious disease. Further work with the Health system to embed public health and prevention within the NHS continues with our leadership of key boards and programmes.

Performance Measures

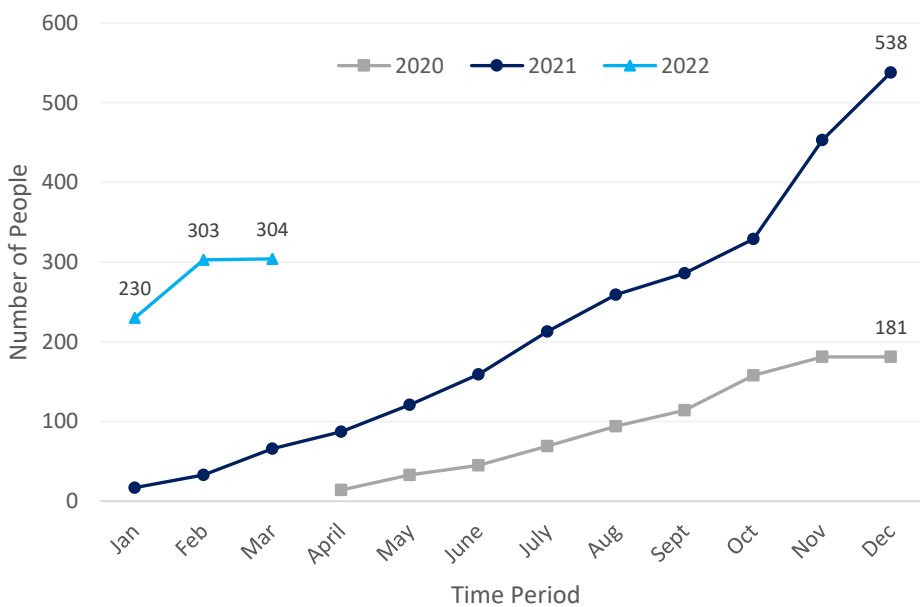
Proportion of older people (65+) still at home 91 days after discharge from hospital into reablement/rehabilitation services



- We are currently below the target level of 84% of older people still at home 91 days after discharge.
- There was a sudden dip in October of this year which coincides with difficulties within the domiciliary care market
- We are seeing an increase in discharges where there is Long Term Need - This has resulted in people exceeding the normal 42 day window of Reablement by a considerable amount.

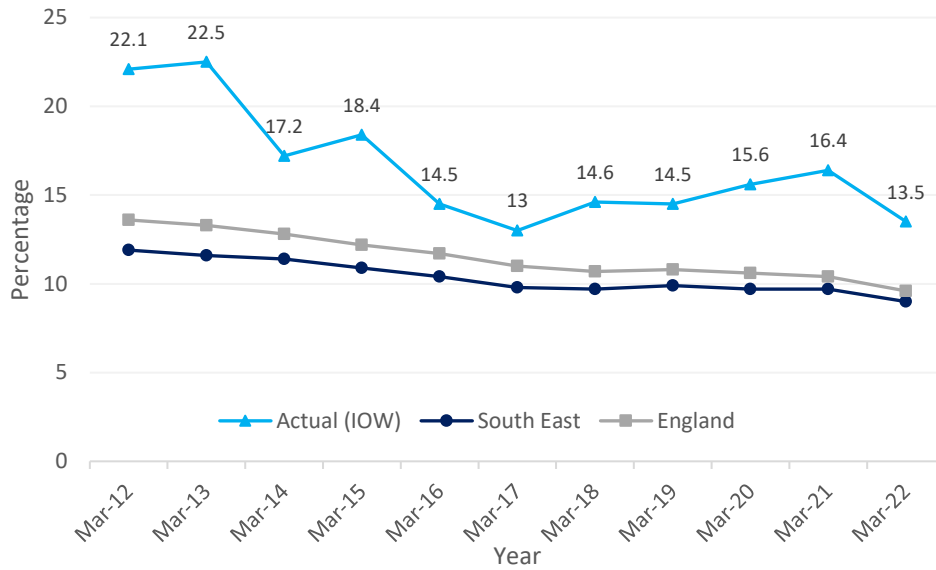
- As of 31st December 2021, around one third of the home support provided by the council is being provided by the Outreach team
- This puts the service in a position whereby capacity is now reduced because people are not moving on as quickly as they would if they were on reablement.

Number of people stopping smoking 4 weeks (in the commissioned service)



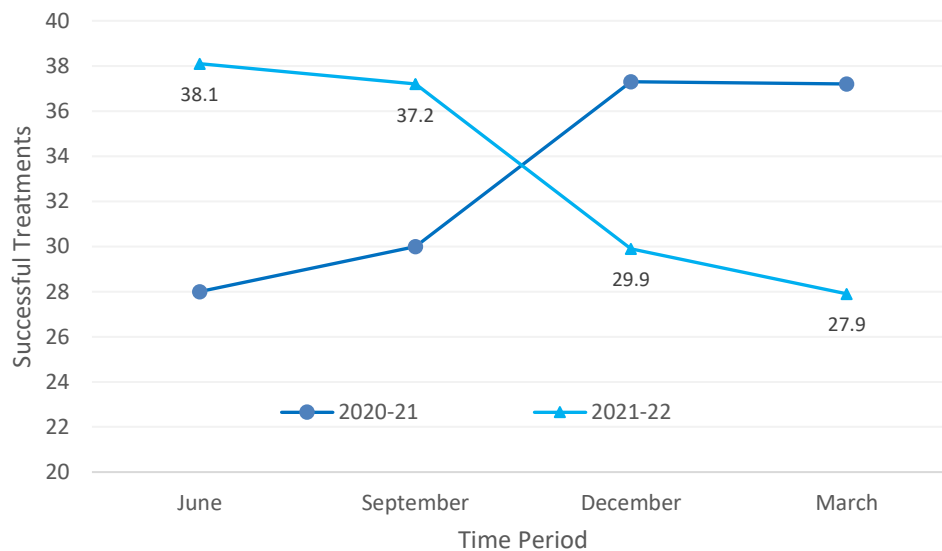
- *Please note: There can be a data lag of up to 6 weeks depending on when each quit date was set in the month*
- The contract year for the stop smoking service runs from the 1st January to 31st December.
- The target for 2022 was increased to 438, of which we have already achieved 69 percent.
- We are now just below the figure achieved by October last year and showing an increase of 68 percent on the total for 2020.

Smoking at time of delivery (birth of baby)



- This data is reported annually
- There has been a significant downward trend over the last decade; equivalent to 8.6 percent on the island. (levels in 2010/11 were 22.1%)
- This is despite a slight uptick of 2.6 percent between 2015/16 and 2019/20
- These trends are broadly inline with the regional and national reported figures.

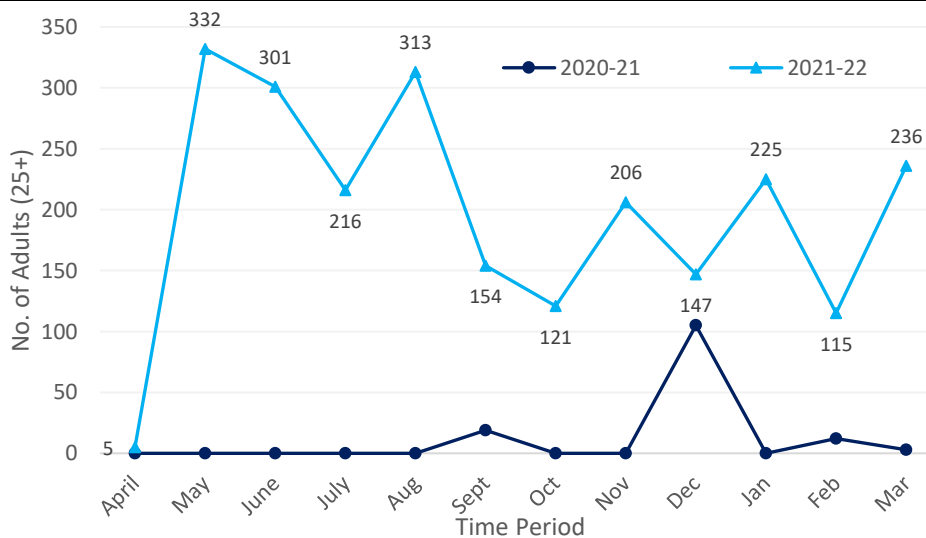
Successful completion of alcohol treatments



- Quarter 4 data shows that the rolling 12 month average successful completion dropped steadily, reaching 27.9 by year end.
- This is a direct contrast to the year prior which saw a rise from 28 to 37.2. However, While completions appear lower than last year, numbers referring in to alcohol treatment have risen sharply and there are some hidden outcomes from our brief intervention pathway.

- We have stepped up face to face recovery worker appointments which should help our progress, along with face to face groups, and virtual group numbers have also shown improvement.

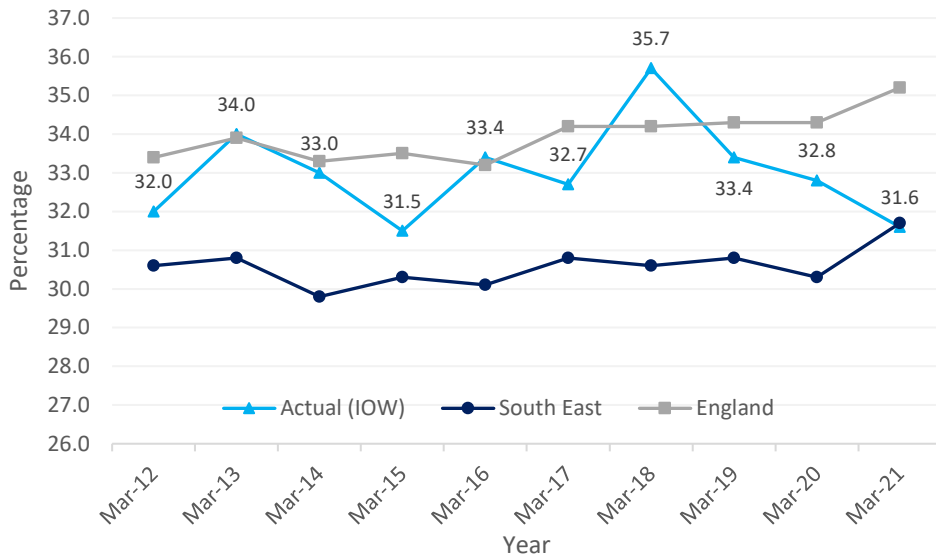
Number of adults 25+ taking part in sport or physical activity



- Figures for this year are substantially higher than for the same period last year, this is unsurprising given the national lockdown in place at the time.
- The peaks in May and August coincide with Junior parkrun being reinstated and new bikeability sessions delivered in schools, as well as an increase in Duke of Edinburgh expeditions.

- A reduction in activity over the Christmas period accounts for the dip in December, though this is now showing recovery through Quarter 4 as activities were reintroduced.

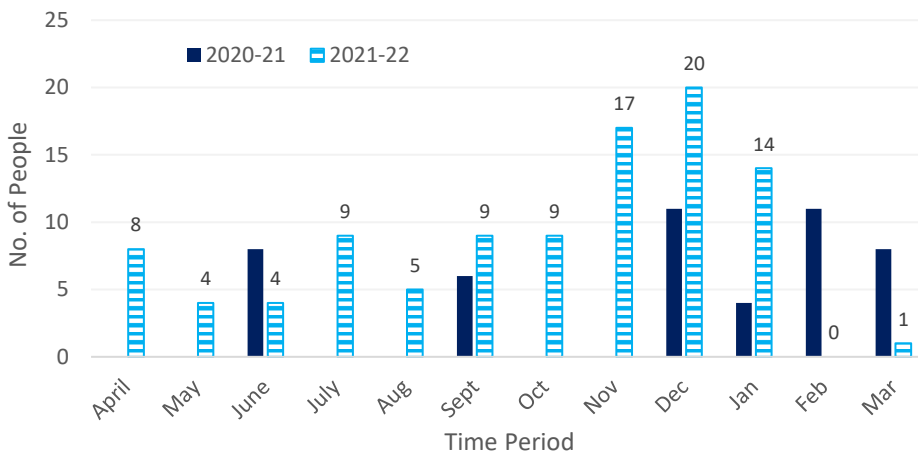
Percentage of children overweight or obese in Y6



- This data is reported annually, and publication is delayed due to more checks being needed on the smaller sample size being used in 2020/21 because of COVID.
- There have only been slight variations on the percentage of children overweight or obese in year 6 over the last decade on the island, with the exception of an outlier of 35.7 percent in the year 2016/17.

- There has been an overall increase of 1.2 percent on the island, compared with 0.7 in the South East and 1.8 in England.

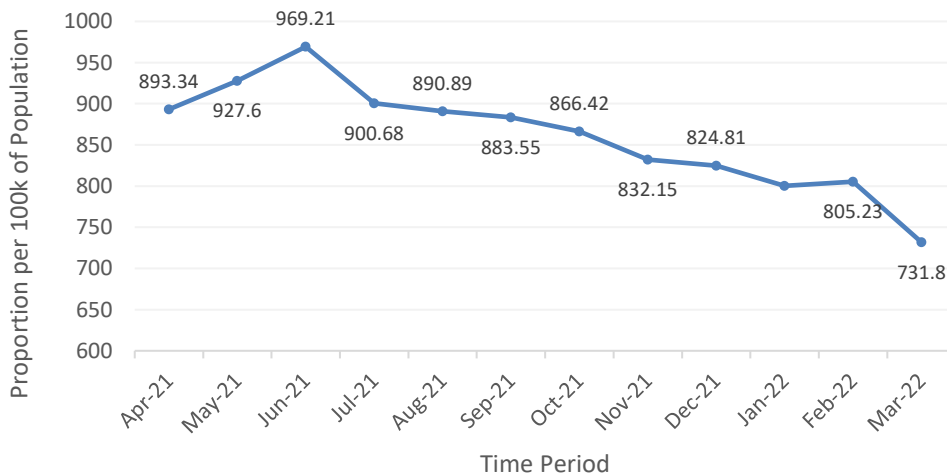
Number of people achieving weight loss of 5 percent of body weight in 12 weeks (in commissioned service)



- The latest data has been updated for the full contract year (Jan-21 to Dec-21) due to an audit of 5% weight loss or more KPI.
- The 5% weight loss number for the year (Jan 21-Dec 21) is 108, 67 people lower than the expected target of 167, and numbers have remained low through Quarter 4.

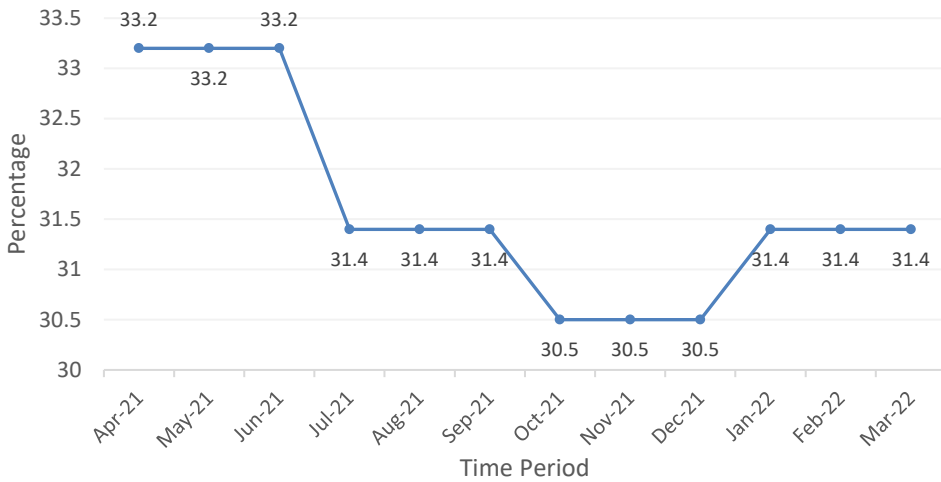
- Numbers are all tied to the enrolled/access date.
- A formal letter has been sent to the provider outlining the contractual mechanisms for under performance and the remedial action required.

Rate of permanent admissions to residential & nursing care homes per 100k population (65+)



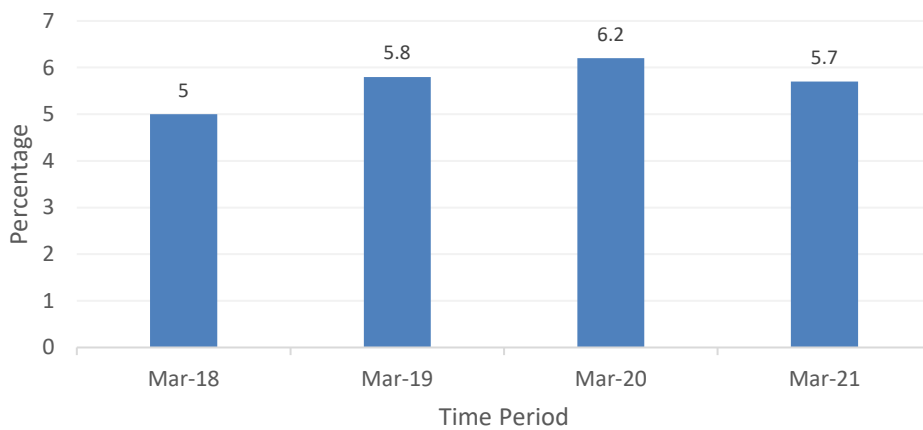
- After a concerning rise through Quarter 1, the rate of permanent admissions has shown a steady decrease throughout the year.
- The improved rate of admissions is significant indicator towards the success of the updated Care Closer to Home Strategy within Adult Social Care.

Proportion of people in receipt of care and support funded by the council supported to remain in own home



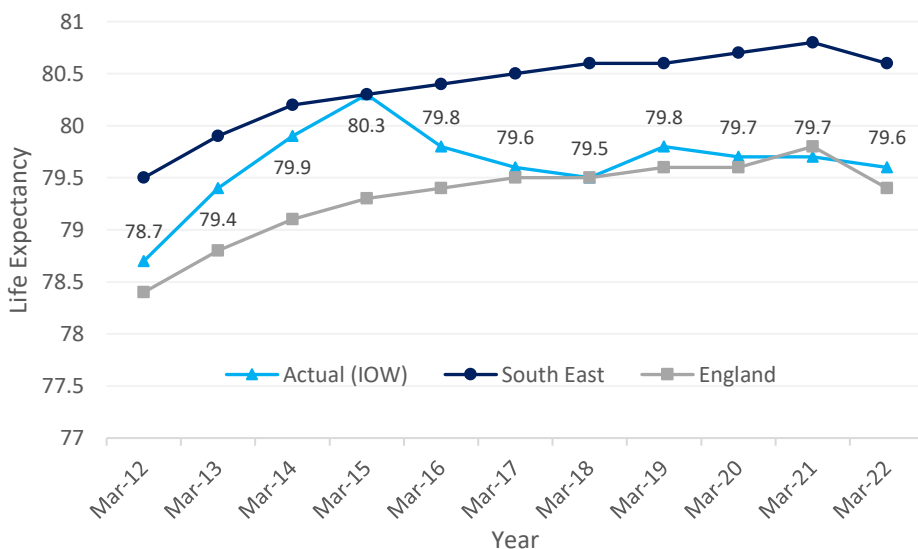
- At the start of the year, there were 2940 people open to Adult Social Care; this has fluctuated through the year reaching a peak of 3117 in February, and now stands at 3083 at the end of Quarter 4.
- Taking this into account, there has not been a significant change in the proportion of those supported to remain at home.

Proportion of people in need of secondary mental health support



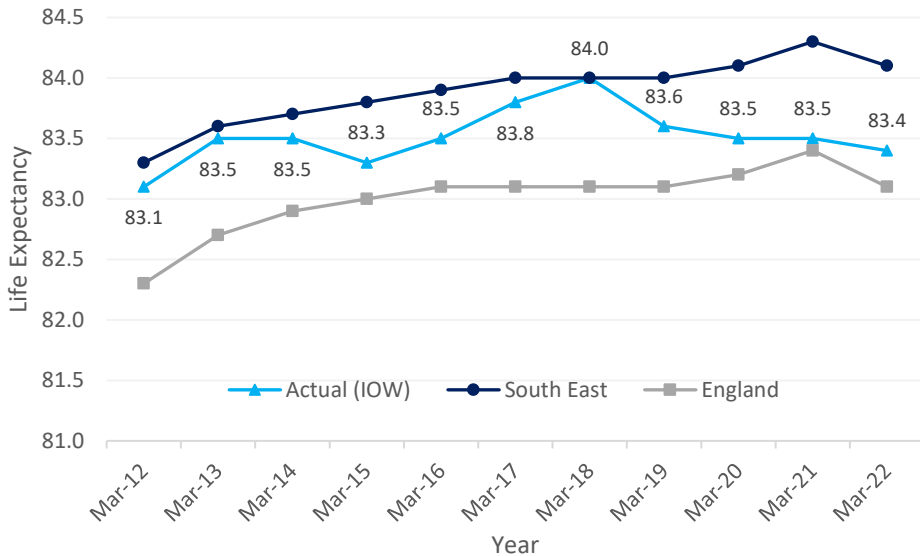
- Based on using Office of National Statistics population estimate (mid-year 2020) of 142,296.
- In 2020-21 according to NHS Digital there were 8,200 people in contact with secondary MH services.
- This breaks down as 6,320 over the age of 18 and 1,880 under the age 18.

Life expectancy at birth (males)



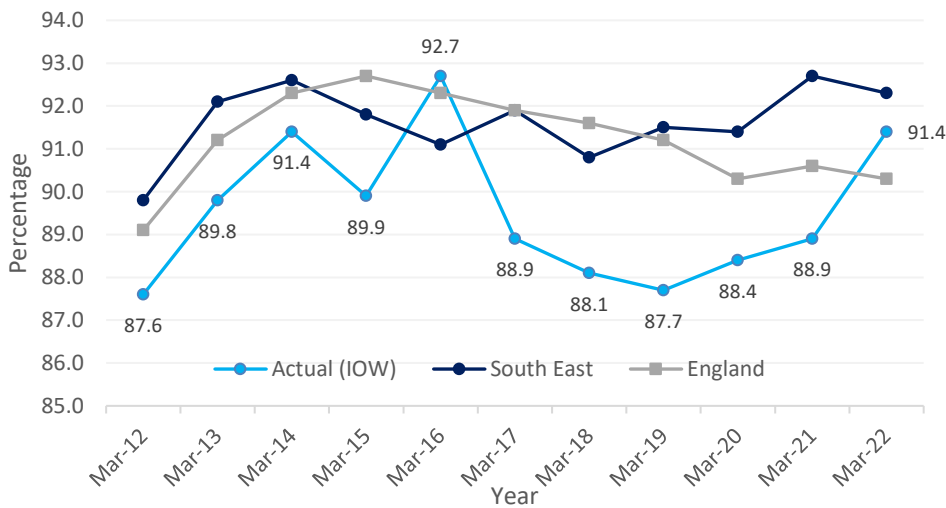
- From a low of 78.7 in 2012, and after reaching a peak of 80.3 years in 2015, the life expectancy at birth for males has remained relatively steady between 79.8 and 79.5 years since 2016.
- This is roughly in line with trends across the South East and England, the smaller sample size accounting for more noticeable fluctuations in figures.

Life expectancy at birth (females)



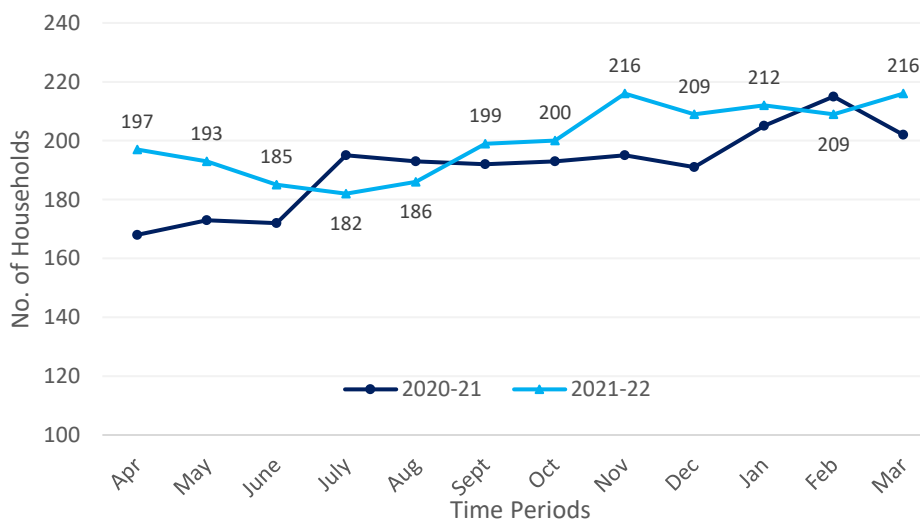
- The life expectancy of females is consistently above that of males over the last decade, though the changes in figures have been less significant, showing a range of only 0.9 years (from 83.1 to 84.0) over the last decade.
- This is roughly in line with trends across the South East and England, the smaller sample size accounting for more noticeable fluctuations in figures.

MMR vaccination coverage at 2yrs old



- This data is reported annually
- While vaccination percentage levels are consistently within the high eighties on the island, 2020/21 was the first year we had reached over 90 percent since 2014/15
- We are currently above the national average of 90.3 percent, but below the regional average of 92.3 percent.

Number of households in temporary accommodation



- Homeless acceptances continue to be above previous years due to the pressures on the service.
- We have also seen an increase in the number of households in a bed and breakfast accommodation – 38 families at year end compared to 31 in February (8 families with children included in this count).

- March sees an increase in the number of households in temporary accommodation 216 compared to 209 in February and 202 for the same period last year.
- We are now higher than the peak of 215 in February last year.
- Homeless preventions have brought the total for March lower than the previous year however this is still a very difficult ongoing market.

Number of people discharged from hospital progressing direct to long term support at home (ASCHN funded)

- This is a new measure introduced in the 2021 Corporate plan and thus no data is yet available
- An update is expected during the 2022-23

Strategic Risks (As reported to Audit Committee March 2022)**Failure to recruit acceptable quality of professional practice across Adult Social Care (ASC) and Housing Needs**

Assigned to: Director of Adult Social Care

Inherent score	Target score	Current score
14 RED	6 GREEN	8 AMBER
Previous scores		
Nov 21	Sep 21	Jul 21
8 AMBER	8 AMBER	8 AMBER
No change to risk score		

Failure to identify and effectively manage situations where vulnerable adults are subject to abuse

Assigned to: Director of Adult Social Care and Assistant Director of Operations

Inherent score	Target score	Current score
16 RED	6 GREEN	10 AMBER
Previous scores		
Nov 21	Sep 21	Jul 21
10 AMBER	10 AMBER	12 RED
No change to risk score		

Failure to secure the required outcomes from the integration of adult social care and health

Assigned to: Director of Adult Social Care

Inherent score	Target score	Current score
16 RED	6 GREEN	10 AMBER
Previous scores		
Nov 21	Sep 21	Jul 21
10 AMBER	10 AMBER	12 RED
No change to risk score		

Independent Social Care Sector Sustainability (care Homes and Home Care)

Assigned to: Director of Adult Social Care

Inherent score	Target score	Current score
16 RED	6 GREEN	12 RED
Previous scores		
Nov 21	Sep 21	Jul 21
12 RED	12 RED	N/A
Risk score is consistent		

Additional demands placed upon the Isle of Wight Council and partners owing to pandemic flu or similar large-scale outbreaks

Assigned to: Director of Public Health

Inherent score	Target score	Current score
16 RED	12 RED	16 RED

Previous scores		
Nov 21	Sep 21	Jul 21
16 RED	16 RED	16 RED
No change to risk score		